



CLAIM REQUEST FORM

PLEASE FAX COMPLETED FORM TO (424) 303-7146 OR EMAIL TO CLAIMS@BADGLEYMISCHKAHOME.COM

Thank you for purchasing from Badgley Mischka Home. We appreciate your business. We are not responsible for any shipping damages. Please either refuse the damaged items during shipping or file a claim with the shipping company. We are confident in the quality of our products, but due to the natural materials and handcrafted nature, slight variations in finish, tones, textures and colors are common. These variations are not grounds for a claim. If there is a product defect, please follow the steps below:

STEP 1

Complete the following information and submit with pictures (2 detailed photos and 1 distance photo clearly depicting the issue) to claims@badgleymischkahome.com.

Company / customer name:

Company / customer name:

Cardholder name:

Credit card number:

Expiration date:

CVV #:

Billing address:

Phone:

Fax:

Email:

Signature:

Print name:

AGREEMENT

Badgley Mischka Home is not responsible for freight damages resulting from shipment within the United States. All goods are sold F.O.B. from our warehouse in San Luis, Arizona. All items are inspected by the company and the shipping agents before the items are shipped. Merchandise should be inspected as soon as it is received and all claims reported directly to the shipping company within 2 days of receipt. Please note specified lead time for items ordered: if items are not received into our warehouse within this time period, the company will refund any deposits paid at the customer's request. If an order is cancelled in time to prevent producing from our factory we will refund all deposits. If cancellations are not received in time to prevent producing in our factory, we will issue a refund less a 15% restocking fee. All orders for stocked items must be picked up within 14 days. The company will cancel and restock any orders not picked up within this time. Due to the handcrafted nature of our products, each piece may have subtle and unique differences. The catalog pictures are intended to convey a general idea of the pieces available.

ALL SALES ARE FINAL