

Trail Lines, Inc. – Claims Policy

1. All freight charges MUST be paid in FULL before a claim will be considered.
2. Claims for loss or damage MUST be filed in WRITING within 30 Days of receipt of shipment. Trail Lines, Inc. has the right to repair or replace if necessary.
3. All items MUST be INSPECTED upon delivery. Any shortage or damage MUST be noted on the delivery documents upon receipt.
4. We do NOT honor “Subject to Inspection” notations. Claims with such notations are Invalid.
5. NO concealed damage claims are allowed on “Blanket Wrapped” shipments since inspection is required as blankets are removed upon receipt of shipment.
6. “Special Damage”, such as loss of sales, stand by time, contract penalties and Similar items, even if resulting from loss, damage, or delay chargeable to carrier Negligence, shall not be paid.

Trail Lines, Inc. will only insure \$.60 per pound on all Claims, unless, rate is based on Full Value.

For Trail Lines

For _____

Date: _____

Print Name

